



DORCHESTER RINGETTE ASSOCIATION

Dispute Resolution Policy

Definitions

1. The following term has this meaning in this Policy:

a) "*Individuals*" – All categories of membership defined in the Dorchester Ringette Association Bylaws, as well as all individuals employed by, or engaged in activities with, Dorchester Ringette Association including, but not limited to, athletes, coaches, convenors, referees, officials, volunteers, managers, administrators, committee members, and directors and officers of Dorchester Ringette Association

Purpose

2. Dorchester Ringette Association supports the principles of Alternate Dispute Resolution (ADR) and is committed to the techniques of negotiation, facilitation, and mediation as effective ways to resolve disputes. Alternate Dispute Resolution also avoids the uncertainty, costs, and other negative effects associated with lengthy appeals or complaints, or with litigation.

3. Dorchester Ringette Association encourages all Individuals to communicate openly, collaborate, and use problem-solving and negotiation techniques to resolve their differences. Dorchester Ringette Association believes that negotiated settlements are usually preferable to outcomes resolved through other dispute resolution techniques. Negotiated resolutions to disputes with and among Individuals are strongly encouraged.

Application of this Policy

4. This Policy applies to all Individuals.

5. Opportunities for Alternate Dispute Resolution may be pursued at any point in a dispute within Dorchester Ringette Association when all parties to the dispute agree that such a course of action would be mutually beneficial.

Filing a Dispute

6. Any Individual may file a dispute with the Dorchester Ringette Association. The dispute must be in writing and signed, and must be filed within fourteen (14) days of the alleged incident or decision. Anonymous disputes may be accepted at the sole discretion of Dorchester Ringette Association.

7. A dispute filed outside of the fourteen (14) day period must provide a written statement giving reasons for an exemption to this limitation. The decision to accept, or not accept, the dispute outside of the fourteen (14) day period will be at the sole discretion of Dorchester Ringette Association. This decision may not be appealed.

Facilitation and Mediation

8. The dispute will first be referred to Dorchester Ringette Association's Executive President (or designate) for review, with the objective of resolving the dispute via Alternate Dispute Resolution and/or mediation.



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9. If all parties to a dispute agree to Alternate Dispute Resolution, a mediator or facilitator, acceptable to all parties, shall be appointed to mediate or facilitate the dispute.

10. The mediator or facilitator shall decide the format under which the dispute shall be mediated or facilitated, and shall specify a deadline before which the parties must reach a negotiated decision.

11. Should a negotiated decision be reached, the decision shall be reported to, and approved by, Dorchester Ringette Association. Any actions that are to take place as a result of the decision shall be enacted on the timelines specified by the negotiated decision, pending Dorchester Ringette Association's approval.

12. Should a negotiated decision not be reached by the deadline specified by the mediator or facilitator at the start of the process, or if the parties to the dispute do not agree to Alternate Dispute Resolution, the dispute shall be considered under the appropriate section of Dorchester Ringette Association's *Discipline and Complaints Policy*.

Final and Binding

14. Any negotiated decision will be binding on the parties. Negotiated decisions may not be appealed.

15. No action or legal proceeding will be commenced against Dorchester Ringette Association or its Individuals in respect of a dispute, unless Dorchester Ringette Association has refused or failed to provide or abide by the dispute resolution processes set out in its governing documents.

This Policy is subject to review at least once every three years
Date of last review: May 2016